



**Tel. 709-453-7226**  
1 Old Trout River Road,  
Shoal Brook, NL A0K1K0  
info@grosormeinn.com

**Job Description:** Restaurant Server

## **ABOUT US**

### **Gros Morne Inn**

In the heart of Gros Morne National Park our boutique Inn overlooking Bonne Bay provides all the amenities for a one-of-a-kind getaway. Our eco lodge located at the foot of the Tablelands and nestled among the trees is a one-of-a-kind retreat for those looking to relax and take in all that Gros Morne and the local communities have to offer. We believe in looking after our environment and reducing our energy use, waste consumption and supporting the local communities. Treating our guests like family and paying attention to details allows for your experience to be memorable and our staff are a big part of that.

## **ABOUT YOU**

Are you looking for an exciting opportunity to work with an amazing team in a beautiful location? Are you passionate about delivering exceptional guest experiences and want to do that in a newly opened high end eco inn? Our ideal candidate is outgoing, loves people and has a passion for food and wine. If this sounds like you apply today!

## **PREFERRED QUALIFICATIONS/ EXPERIENCE**

- Previous serving experience required
- Smart Serve and Food Safety certified
- Ability to work in a fast paced environment
- Team player
- Wine knowledge an asset
- Excellent customer service skills

## POSITION RESPONSIBILITIES

- Prepare room for dining by clothing tables and setting decorations, condiments, candles, napkins, service plates and utensils
- Protect establishment and guests by adhering to sanitation, safety and alcohol beverage control policies
- Help guests select food and beverages by presenting menu; offering cocktails; suggesting courses; explaining the chef's specialties; identifying appropriate wines; answering food preparation questions
- Extensive knowledge of the menu, where menu items come from, what makes them sustainable.
- Extensive knowledge of wine menu and pairing of wine with menu items.
- Stay updated on current menu choices, specialties and menu deviations, knowing if the kitchen staff is running out of any items, etc.
- Transmit orders to bar and kitchen by recording guests choices; identifying patrons' special dietary needs and special requests
- Keep kitchen staff informed by noting timing of meal progression

- Serve orders by picking up and delivering guests choices from bar and kitchen; delivering accompaniments and condiments from service bars
- Respond to additional guests requirements by inquiring of needs; observing the dining process
- Creates cocktails, our and serve beer and wine
- 2 min/2 bite quality check on all courses
- Maintain table setting by removing courses as completed; replenishing utensils; refilling water glasses; being alert to patron spills or other special needs
- Properly open and pour wine at the tableside
- Conclude dining experience by acknowledging choice of restaurant; inviting guests to return
- Obtain revenues by totaling charges; issuing bill; accepting payment; delivering bill and payment to host; returning change or credit card and signature slip to guests
- Contribute to team effort by accomplishing related results as needed
- Provide welcoming phone greeting and following Guest ordering procedures
- Perform basic cleaning tasks as needed or directed by supervisor
- Fill in for absent staff as needed

- Assist with special events both on and off site as needed
- Adhere to grooming and appearance standards consistently
- Promptly address customer service issues and refer customers to management when necessary

### **TERMS OF EMPLOYMENT AND BENEFITS**

- Wage to be negotiated (based on experience)
- Full-time and part-time positions available
- Seasonal business operation
- Required to be onsite May - Oct, flexible
- 1-year contract with possibility of extension
- Options for staff housing
- Living and working in a beautiful national park
- Staff discounts on food and drinks

**LOCATION:** Gros Morne Inn, Shoal Brook, Newfoundland (required).

Please email your resume to [info@grosmorneinn.com](mailto:info@grosmorneinn.com)

We are an equal opportunity employer.

Language:

- English (Required)
- French and or German an asset